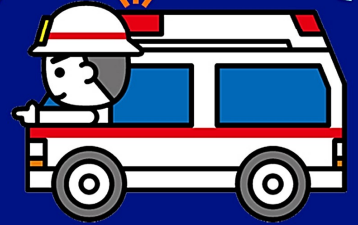




# How to call 119

**CALL 119!**

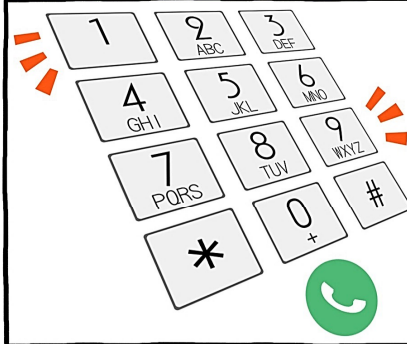


## Interpreting available in multiple languages

Available in : English, Chinese, Korean, Portuguese, Spanish  
• Language support available in Vietnamese, Tagalog, French, Russian, Nepalese, Thai

# How to call 119

### Dial 119 for emergencies



**1 For fires and emergencies in Japan dial 119**

**2 Even if you don't speak Japanese, dial 119**

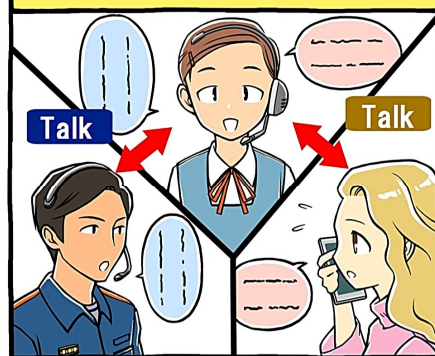
### Tell the operator you don't speak Japanese



**3 Tell the operator you don't speak Japanese**

**4 Stay on the line to be connected to an interpreter**

### You will be connected to an interpreter for the call



**5 You will have a 3-way call with the operator and interpreter**

SINCE  
2019.6.1

**Available 24 hours!**

**Higashi Mikawa Fire Department Center**

# 4 important points when reporting an emergency

Tell the operator the following information

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1 What kind of emergency is it?  
Fire? Or other emergency?

2 Address where you need  
a fire engine or ambulance  
( or nearby landmark )

- ○○Station      • ○○Park
- ○○Hotel        • ○○Department store

3 What happened?

4 Your name